

Improved efficiency and safety Drugs Trolley

Getting to Good: Fundamentals in Care

SAU - Lizzie Harper (Sister) and Denise Bennett (Ward Manager)
6th September 2022

Abstract

To improve the drugs round process to facilitate improved patient care. Standardisation of ward drugs trolleys to focus on improving patient and staff experience by the end of November 2022.

SMART Aim

To improve the drugs round process to facilitate improved patient care. Standardisation of ward SAU drugs trolley to focus on improving patient and staff experience by the end of September 2022.

Plan

Using the 5S principles, the team reviewed the agreed standard medication list to understand what items were **necessary** and which were **unnecessary** for their speciality and adapted the list accordingly. The plan was to test the format agreed within the division.



Do

The team utilised the Medical standard drugs trolley format and adapted it to SAU. Drugs were segregated, stored by drug type (tablets/ liquids) and alphabetised so that they followed the pharmacy regulations and were easy to find. During the sort out of date drugs and over 20 duplicate drugs were removed. A drug trolley etiquette was produced and shared with colleagues via their email huddle. An SPD was produced and displayed on the drug trolleys with a visual guide that the trolley is ready.



Study

The team measured how long it took to find an item, the baseline for this was 40 minutes with a target of 30 minutes which has been reached. Using the 5s achievement grid the team were at a level 1 with a target of Level 4. The team continue to work on the self-discipline

The Ward Manager will agree with her team roles and responsibilities for maintaining the standard of the trolleys to ensure they are ready to use.



Act

Further work will be carried out to understand whether there is a reduction in drug errors and to maintain the standard set. A review of the standard work will be carried out by the Ward Manager to ensure **sustainability**.