

# Pharmacy Storeroom, PRH

Getting to Good: Training and Education

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**Abstract:** The pharmacy team noted that a store room area was cluttered and contained unnecessary equipment. Additionally, it was noted that there was a requirement for pharmacy students to have a dedicated study space. A study space was created for use during the 5S intervention.

## SMART Aim

To reduce the waste of time and motion for colleagues wishing to access an educational space in which to study by October 2022.

## Plan

The 5s is to support the department to ensure the storeroom is clutter free and available for use as an educational space, reducing the waste of time and motion for colleagues when carrying out study as part of their role.

The Pharmacy team received training on the Model for Improvement, PDSA, Value and Waste, 5S, and Visual controls.

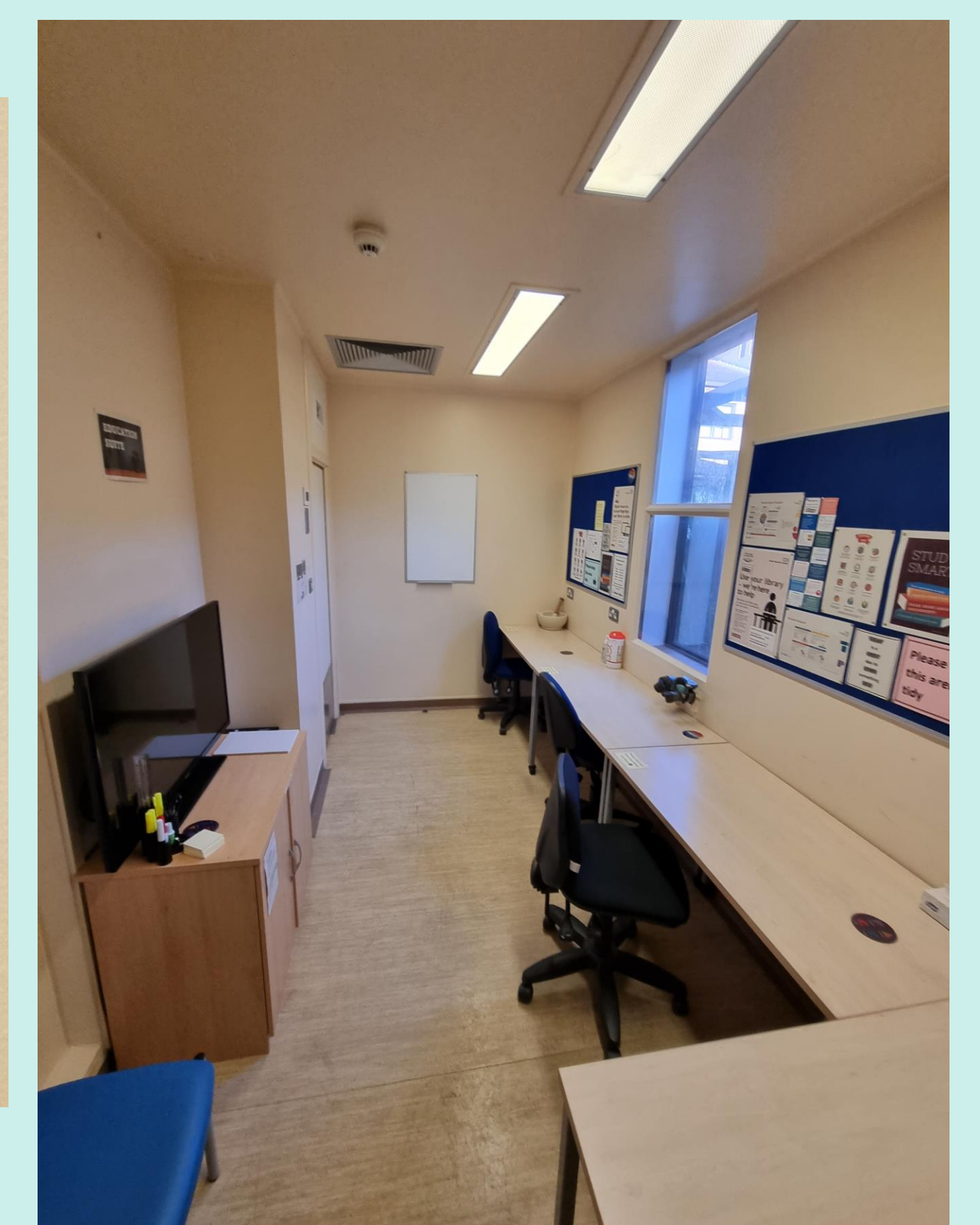
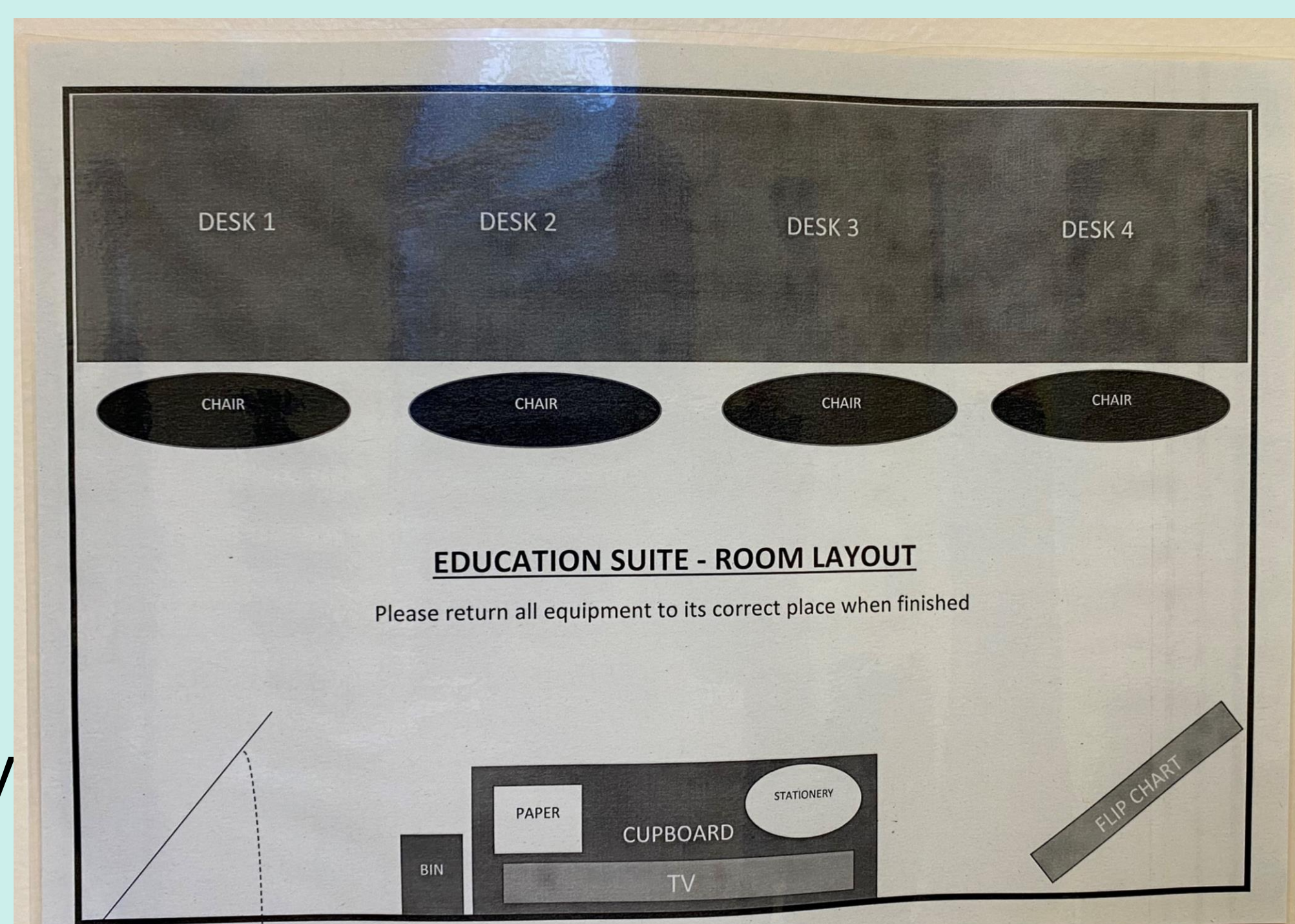


Before Picture

## Do

The team communicated and gathered feedback from their colleagues in Pharmacy regarding the 5S. First, the team **Sorted and planned on the first day** removing all unnecessary items from the necessary.

The team were able to use the trusts "Warp-It" service to acquire additional tables for the room, creating sufficient desk space for completion of key tasks. By the end of day two the team had created an educational space that will be available for current pharmacy students.



## Study

The baseline for time taken to locate a suitable study space was 5 minutes. Following the creation of the education suite, the revised time was less than 1 minute with an education space now being available 100% of the time. The team used the levels of achievement grid, moving from Level 1 to Level 2 by Day 2.

## Act

The "Sweep" of the education suite will include a weekly shift check and any issues will be escalated to the department Manager or at meetings. All new staff will receive a local induction to the department including agency and bank to ensure the education suite standard is communicated and maintained.