

REASON WHY?

The board round information was taken from Sema and was out of date. The ward had lots of agency staff that didn't have access to Sema and the band 6 team didn't have time to update the system. As a result, the data was rarely updated and therefore caused frustration at board round



Improve the accuracy of information given at handover and board round by the band 6 team by the end of June 2023 as evidence by having up to date information.

PLAN

The information than the nursing team used at handover was often not up to date on Sema resulting in handwritten hand over notes, which were sometimes hard to read.

The ward manager had listened to a presentation at the weekly nursing and midwifery meeting from the ward manager of ward 35 where she talked about a similar form.

After discussion with the team, the ward manager on 27 'tweaked' the form for their use and the band 6 nursing team agreed to use the form and update it daily by typing into it.

DO

The form was initially used by the band 6 nursing team to inform the nursing handover.

After a week of use the medical team had seen it and wanted the form to be shared with them in board round as they found the information useful.

Prior to the form being used the board rounds were often a source of frustration for staff as up to date, accurate information wasn't always immediately available.

Once the form was used in board round medics and AHP staff also wrote on it their updates.

The band 6 staff then update the form twice a day for each board round so the information contained is multidisciplinary, and timely.

STUDY

The team quickly spread the use of the form from being just between the band 6 nurses for handover to being used for all ward staff at the board round.

The information went from being updated on Sema very rarely (and if so, often by the night shift) to being regularly updated twice a day and including multidisciplinary information rather than just nursing information.

WARD 27 LATEST PATIENT PLAN			
DATE:	Patient SBAR	Mobility/Social/Discharge Plan:	Jobs outstanding:
BAY 1 BED 1			
BAY 1 BED 2			

All staff report that this is useful, and it has been part of a larger programme of work that has impacted ward length of stay and number of discharges.

