

## REASON WHY?

PSIRF is due to go live in September 2023, and part of the new process will be to put learning into practice and actions to lead to improvement. As part of this the governance teams will need an understanding of improvement methodology and will need to be offered the opportunity to attend and engage with the improvement hub offer.



To ensure that all members of the governance teams (and patient safety teams) have been offered the opportunity to engage in the improvement hub training programmes (either fundamentals or Practitioner) by end of August 2023 in preparation for the introduction of PSIRF.

## PLAN

To invite all members of the patient safety team and governance teams to the improvement hub fundamentals training and practitioner training.

To make a list of all team members and send out personal invitations.

## DO

To start a bespoke fundamentals session was held, however only four members of staff attended this session.

Following this a list was made of all governance team members, for all divisions. This equated to 41 people in total.

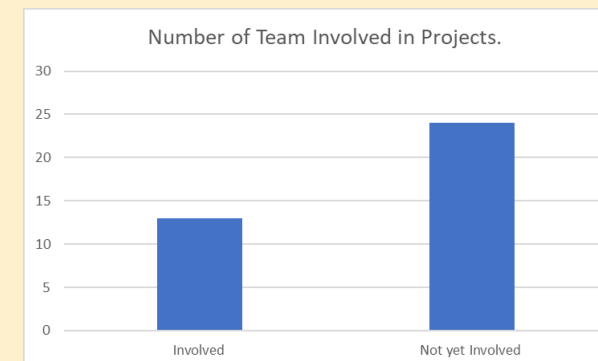
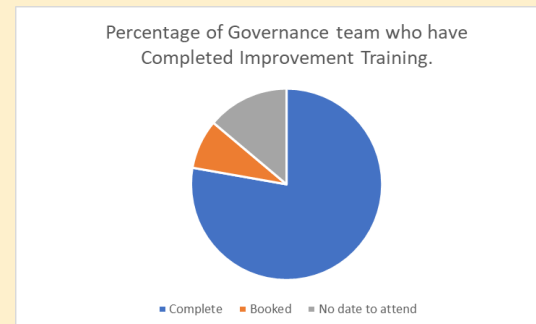
Team members were then sent an email explaining why we were asking them to book on the training and a list of dates that were available to book.

If staff members had already completed the fundamentals (one day training) they were invited to attend the practitioner course (6 months).

## STUDY

Of the original identified 41 members of governance and patient safety teams, 4 people have since left the role and are therefore not counted in the numbers for this project. (although all 4 of them had attended the fundamentals training.

Out of the 37 people remaining 28 have completed the fundamentals training (75.5%) 3 are booked onto future sessions (8%) 1 has partially trained (3%) and 5 (13.5%) are yet to book onto the course. Only 4 staff (10.8%) have completed further training. 13 members of staff (27%) have been involved either directly or indirectly in an improvement project



## ACT

**Adopt;** to continue to invite staff to engage in the fundamentals training, especially as new staff join the team.

**Adopt:** Improvement hub attendance at the regular governance team meeting.

### Next Steps:

To encourage staff to become involved in improvement projects (direct) , or involve the improvement hub when making recommendations following incident reviews/investigations (indirect involvement)

To offer staff who have completed the fundamentals training the opportunity to take part in the practitioner course.