

Streamlining Patient Care in Endocrinology: A Consolidated Handover Tool

Theme QIP
Produced by Dr Krishna Iyer, Dr Lauren Morris
Date: 09/04/25

REASON WHY?

The endocrinology team currently relies on a nursing handover list without a dedicated medical summary, making it hard to keep track of key patient details and tasks. This can lead to delayed care. Inspired by the success of similar tools in surgical teams, we're creating a simple, Word-based handover tool

PLAN

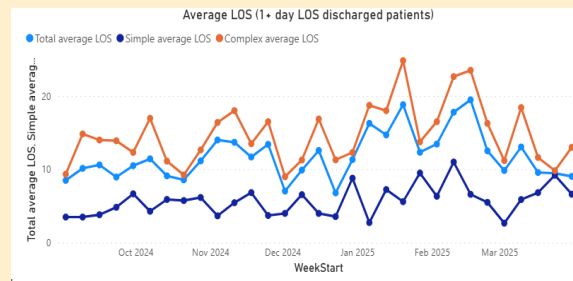
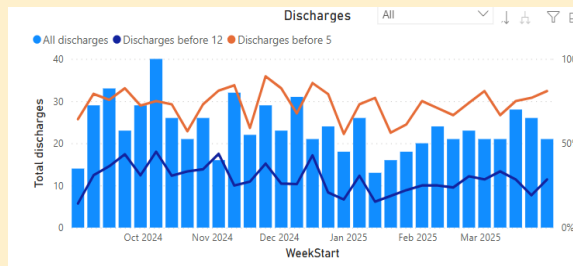
We wanted to improve handover for the Endocrinology ward by creating a simple Word-based tool for doctors. It would include key patient info like history, scans, and tasks—something the nursing list didn't have. We hoped it would improve communication and reduce hospital stays.

WHAT DID WE DO?

We designed the word document and showed the team how to use it, including how to copy info from nursing notes easily. I helped with access issues and trained others to use the shared drive. We saved the document with a date and duplicated it to maintain a record for future reference and collected data on patient stay lengths before and after. Doctors said the new tool felt clearer and more helpful than the old handover.

RESULTS (STUDY)

We did not notice a notifiable change in the average length of stay or the discharge duration.

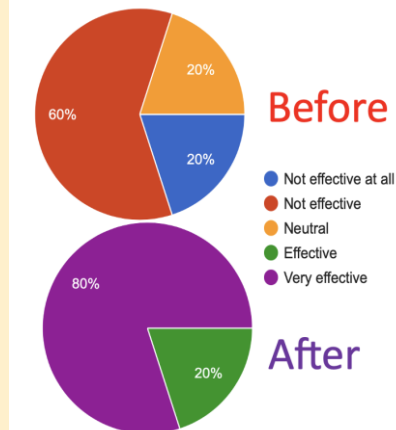


AIM

To improve communication of patient details and reduce hospital stays by April 2025, as evidenced by doctor satisfaction with handovers and shorter discharge times

However, we did learn that all of the doctors implementing the handover sheet found that the handover sheet was very good in providing clear, relevant and concise information for the doctors

Comparing how effective has the new handover has been compared to previous handover in providing clear, relevant and concise information for doctors



ACT

The next rotation of doctors are already using this handover system! The next steps include refining the tool design with ongoing feedback, ensuring regular use through continued engagement, and collecting data on patient length of stay to assess the tool's impact