

Quality improvement programme for 2 week wait Gynaecology suspected cancer referrals

The Shrewsbury and
Telford Hospital

Produced by | Claire Carr Case Study Date |23/10/2025

REASON WHY?

The 28-day faster diagnosis pathway targets were not being met for the suspected gynaecology cancer pathway











To improve the triage system for patients on the faster diagnosis pathway for suspected gynaecological cancers by 1st October 2025 as evidenced by more people being seen within the 28 days target.

PLAN

The plan was:

To stop triage via paper-based system which required a secretary to daily print out referral, aim to make paperless and triage via ERS- this means bookings have the referral immediately and the referral can be moved along the pathway sooner.

Stop sending letters to patients to inform of referral- save secretary time.

Initiate a live USS spreadsheet which can be accessed by by all relevant team members for all patients on PMB pathway who require an ultrasound scan- USS can be triaged on the same day and continue along the pathway if required or be discharged.

Initiate a live spreadsheet for all patents on FDS pathway who have histology taken which can be accessed by by all relevant team members

Employ a cancer navigator to ensure patients are tracked through pathway and can be highlighted to triage nurse when results available.

DO

New spreadsheets were initiated which means the pathway can speed up and allows the patient to be informed of the results as soon as they are available.



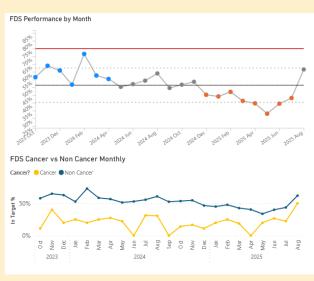
Stopping sending out letters saved an estimated £2000 a year.

All staff informed about the new triage spreadsheets. SOPs written to ensure correct use and training offered on how to use.

A Clinical Nurse specialist came into post in June 2025 and as part of job plan they had daily triage of referrals, ultrasound scans and histology results.

STUDY

The graph shows that overall performance is poor at the start of the vear and from June onwards are the beginnings of improved performance. Further data at the end of December 2025 will confirm if the change is significant, but there is a 30% increase in performance between January and August 2025.



ACT

The team will

adopt- the use off
all the
spreadsheets.
To adapt the team
will introduce a live
spreadsheet to
track all Welsh
referrals.

NEXT STEPS.

To move forward with the cancer navigator role.

ACKNOWLEDGEMENTS & REFERENCES | Gynae cancers services- Gynaecology management team